

A to Z of HELPLINES

ORGANISATION	ABOUT	CONTACT
Anxiety UK	Charity providing support if you have been diagnosed with an anxiety condition.	Phone: 03444 775 774 (Monday to Friday, 9.30am to 5.30pm) Website: www.anxietyuk.org.uk
Bipolar UK	A charity helping people living with manic depression or bipolar disorder.	Website: www.bipolaruk.org.uk
CALM	CALM is the Campaign Against Living Miserably. A charity providing a mental health helpline and webchat.	Phone: 0800 58 58 58 (daily, 5pm to midnight) Website: www.thecalmzone.net
Men's Health Forum	24/7 stress support for men by text, chat and email.	Website: www.menshealthforum.org.uk
Mental Health Foundation	Provides information and support for anyone with mental health problems or learning disabilities.	Website: www.mentalhealth.org.uk
Mind	Promotes the views and needs of people with mental health problems.	Phone: 0300 123 3393 (Monday to Friday, 9am to 6pm) Website: www.mind.org.uk
No Panic	Voluntary charity offering support for sufferers of panic attacks and obsessive-compulsive disorder (OCD). Offers a course to help overcome your phobia or OCD.	Phone: 0300 772 9844 (daily, 10am to 10pm). Calls cost 5p per minute plus your phone provider's Access Charge Website: www.nopanic.org.uk Email: sarah@nopanic.org.uk
OCD Action	Support for people with OCD. Includes information on treatment and online resources.	Phone: 0845 390 6232 (Monday to Friday, 9.30am to 5pm). Calls cost 5p per minute plus your phone provider's Access Charge Website: www.ocdaction.org.uk
OCD UK	A charity run by people with OCD, for people with OCD. Includes facts, news and treatments.	Phone: 0333 212 7890 (Monday to Friday, 9am to 5pm) Website: www.ocduk.org
PAPYRUS	Young suicide prevention society.	Phone: HOPElineUK 0800 068 4141 (9am to midnight, every day of the year) Website: www.papyrus-uk.org
Rethink Mental Illness	Support and advice for people living with mental illness.	Phone: 0300 5000 927 (Monday to Friday, 9.30am to 4pm) Website: www.rethink.org
Samaritans	Confidential support for people experiencing feelings of distress or despair.	Phone: 116 123 (free 24-hour helpline) Website: www.samaritans.org.uk
SANE	Emotional support, information and guidance for people affected by mental illness, their families and carers.	Textcare: comfort and care via text message, sent when the person needs it most: www.sane.org.uk/textcare Peer support forum: www.sane.org.uk/supportforum Website: www.sane.org.uk/support

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YoungMinds	Information on child and adolescent mental health. Services for parents and professionals.	Phone:	Parents' helpline 0808 802 5544 (Monday to Friday, 9.30am to 4pm) Website: www.youngminds.org.uk
ABUSE (CHILD, SEXUAL, DOMESTIC VIOLENCE)			
NSPCC	Children's charity dedicated to ending child abuse and child cruelty.	Phone:	0800 1111 for Childline for children (24-hour helpline) 0808 800 5000 for adults concerned about a child (24-hour helpline) Website: www.nspcc.org.uk
Refuge	Advice on dealing with domestic violence.	Phone:	0808 2000 247 (24-hour helpline) Website: www.refuge.org.uk
ALCOHOL MISUSE			
Alcoholics Anonymous	A free self-help group. Its "12 step" programme involves getting sober with the help of regular face-to-face and online support groups.	Phone:	0800 917 7650 (24-hour helpline) Website: www.alcoholics-anonymous.org.uk
Al-Anon	Al-Anon is a free self-help "12 step" group for anyone whose life is or has been affected by someone else's drinking	Phone:	0800 0086 811 (daily, 10am to 10pm) Website: https://www.al-anonuk.org.uk/
Drinkline	A free confidential helpline for people worried about their own or someone else's drinking.	Phone:	0300 123 1110 (weekdays 9am to 8pm, weekends 11am to 4pm)
National Association for Children of Alcoholics	National Association for Children of Alcoholics offers free confidential advice and information to everyone affected by a parent's drinking including children, adults and professionals.	Phone:	0800 358 3456 (Friday, Saturday and Monday 12pm to 7pm and Tuesday, Wednesday and Thursday 12pm to 9pm) Website: https://www.nacoa.org.uk/
SMART Recovery UK	SMART Recovery UK face-to-face and online groups help people decide whether they have a problem with alcohol and drugs, build up their motivation to change, and offer a set of proven tools and techniques to support recovery.	Phone:	0330 053 6022 for general enquiries about SMART Recovery UK (9am to 5pm, Monday-Friday) Website: https://smartrecovery.org.uk/
ALZHEIMER'S			
Alzheimer's Society	Provides information on dementia, including factsheets and helplines.	Phone:	0300 222 1122 (Monday to Friday, 9am to 5pm and 10am to 4pm on weekends) Website: www.alzheimers.org.uk

BEREAVEMENT			
Cruse Bereavement Care		Phone: 0808 808 1677 (Monday to Friday, 9am to 5pm) Website: www.cruse.org.uk	
CRIME VICTIMS			
Rape Crisis		To find your local services phone: 0808 802 9999 (daily, 12pm to 2.30pm and 7pm to 9.30pm) Website: www.rapecrisis.org.uk	
Victim Support		Phone: 0808 168 9111 (24-hour helpline) Website: www.victimsupport.org	
DRUG MISUSE			
Cocaine Anonymous	A free self-help group. Its "12 step" programme involves stopping using cocaine and all other mind-altering substances with the help of regular face-to-face and online support groups.	Phone: 0800 612 0225 (daily, 10am to 10pm) Website: https://cocaineanonymous.org.uk/	
FRANK	Free, confidential information and advice about drugs, their effects and the law. FRANK's live chat service runs daily from 2pm to 6pm.	Phone: 0300 1236600 (24-hour helpline) Text a question to: 82111 Website: https://www.talktofrank.com/	
Marijuana Anonymous	A free self-help group. Its "12 step" programme involves stopping using marijuana with the help of regular face-to-face and online support groups.	Phone: 0300 124 0373 (callback service) Website: http://www.marijuana-anonymous.org.uk/	
Narcotics Anonymous	A free self-help group. Its "12 step" programme involves stopping using drugs with the help of regular face-to-face and online support groups.	Phone: 0300 999 1212 (daily, 10am to midnight) Website: www.ukna.org	
SMART Recovery UK	SMART Recovery UK face-to-face and online groups help people decide whether they have a problem with alcohol and drugs, build up their motivation to change, and offer a set of proven tools and techniques to support recovery.	Phone: 0330 053 6022 for general enquiries about SMART Recovery UK (9am to 5pm, Monday-Friday) Website: https://smartrecovery.org.uk/	
EATING DISORDERS			
Beat		Phone: 0808 801 0677 (adults) or 0808 801 0711 (for under-18s) Website: www.b-eat.co.uk	
GAMBLING			
Gamblers Anonymous	A free self-help group. Its "12 step" programme involves stopping gambling with the help of regular face-to-face and online support groups.	Phone: 0330 094 0322 (24-hour) Website: www.gamblersanonymous.org.uk/	
Gam-Anon	A free self-help group. Its "12 step" programme is for those affected by someone else's gambling with the help of regular face-to-face and online support groups.	Phone: 08700 50 88 80 Website: www.gamanon.org.uk	
National Gambling Helpline		Phone: 0808 8020 133 (daily, 8am to midnight) Website: www.begambleaware.org	

National Problem Gambling Clinic	A specialist NHS clinic for problem gamblers aged 13 and over.	Phone: Website:	020 7381 7722 (callback) https://www.cnwl.nhs.uk/services/mental-health-services/addictions-and-substance-misuse/national-problem-gambling-clinic
LEARNING DISABILITIES			
Mencap	Charity working with people with a learning disability, their families and carers.	Phone: Website:	0808 808 1111 (Monday to Friday, 9am to 5pm) www.mencap.org.uk
PARENTING			
Family Lives	Advice on all aspects of parenting, including dealing with bullying.	Phone: Website:	0808 800 2222 (Monday to Friday, 9am to 9pm and Saturday to Sunday, 10am to 3pm) www.familylives.org.uk
RELATIONSHIPS			
Relate	The UK's largest provider of relationship support.	Website:	www.relate.org.uk

More in Charity and voluntary services

- Get help from a mental health charity helpline
- [Depression support groups](#)